Guiding questions

Experts’ Workshop assessing the Member States’ rules on health data in the light of GDPR, 16 March 2020

General DIGITALEUROPE statement

We urge the EU to lift barriers on the cross-border flow of health data and harmonise health data-processing conditions across Europe.

Regulatory divergences exist as the GDPR allows Member States to maintain or introduce further conditions, including limitations, on the processing of genetic or health data. EU policy-makers should explore legislative actions to guarantee a harmonised framework of data-processing rules for both primary and secondary use of health data. Tackling this fragmentation is critical to create a common European health data space. We ask Members States to create a one-stop shop to facilitate the secondary use of data for research in accordance to national rules, EDPB guidance on GDPR interpretation by national DPAs and an EU Code of Conduct on health data-processing. Important actions must be defined to leverage the potential of data to find solutions for cross-border health threats more quickly.

a. 10:45 – 12:00 CET: Session 2: Primary use of health data

1. GDPR provides several legal bases for processing health data.
   - How common is consent as the main legal base for processing health data for the primary purpose of providing care to patients?
   - How commonly is consent used as the legal basis for sharing data between healthcare providers?
   - Do problems arise when different legal bases are used by different providers both within one and across two or more MS?
   - What could be done to address this, should anything be done at EU Level?

On the use of consent as main legal basis

Consent is not commonly used for the processing of health data. However, in some cases, consent may currently be used when personal data may need to be disclosed to other parties associated with the treatment. Examples of the latter cases include custom implants, CAR-T (personalized medicine), health apps.
We also underline there is legal fragmentation across the EU on the application and interpretation of consent.

On problems arising from the use of different legal bases
There is a lack of clarity which needs to be addressed. Guidance from regulators is needed on the applicable “rules of the road” for processing of health data. But at the same time, there is also a need for more public discussion so that patients better understand how, when and why their data will be used. To succeed, any effort to develop and implement new regulatory frameworks for research and secondary uses must go hand-in-hand with further clarification and explanation of – and enhanced trust in – those frameworks.

Additionally, we would like to address the need for a wider, ethics-based discussion about new models for the use of health data – and for potentially supporting research projects that consider broadened concepts of “consent,” as well as ideas around “data donation.” Any such discussions will need to explore how these models can achieve the benefits of improved health outcomes through use of patient data, but also must be sensitive to the limitations on the use of such data to minimize risks to patients.

2. GDPR creates a right to access data about oneself, ask for corrections of inaccuracies are found and in some cases to have a portable version to the information to share with others, in some countries this is supported through ‘Personal Health Spaces’

- What is your experience of access to health information?
- What needs to be done to facilitate patients’ access and control of records between healthcare providers?
- What could be done to address this, should anything be done at EU Level?

We support the GDPR ambition to create a user-centric data protection regime.

We also point out there is fragmentation in the application of the right of access for data subjects in the GDPR. The Commission should take stock of these differences. It should build on its Recommendation on an Electronic Health Record Exchange Format and identify what constitutes a commonly used electronic form across the EU and the timeline to make data available to the data subject.

3. EHRs are a key tool for health data collection, but its not always easy for the data in EHRs to be shared

- What is your experience of the use of standards on interoperability within national or regional EHR procurement strategies?
Fast Healthcare Interoperability Resources (FHIR) is a standard describing data formats and elements and an application programming interface for exchanging electronic health records. It is largely leveraged in the US.

The EU should step up efforts in terms of interoperability of health data through the application of the Electronic Health Record Exchange Format. This should be accompanied by the deployment of necessary resources for digital health infrastructures, both at national and EU level (e.g. national digital platforms and the eHealth Digital Service Infrastructure).

More is elaborated below in Section b.3 as the issues addressed are similar.

4. Some types of data are especially sensitive, e.g. genetic data, should there be special measure to address the processing and sharing such data?

Article 9 para. 4 of the GDPR allows Member States to maintain or introduce further conditions, including limitations, with regard to the processing of genetic data or data concerning health. This has resulted in Member States adopting different approaches to the processing of such data, making it difficult to access data and electronic health records from various institutions. This has led to legal fragmentation and different interpretations across Member States. EU guidelines, a Code of Conduct or building up interdisciplinary teams and fostering dialogue between stakeholders could be a way to mitigate this. These tools or initiatives should clarify, for instance, whether genetic data collected as part of clinical care should be treated differently than when collected in research.

5. Digital health, including use of apps and wearable devices are used more and more

- What is your experience of data from apps to be integrated into EHRs?
- What is your experience of patients' have access to data from wearable or implanted devices?

Data from apps are not commonly integrated into EHRs in the EU. There are useful examples from other jurisdictions to look at. In the US, FHIR, which is part of the Health Level 7 (HL7) ANSI standard for electronic health information, is connecting apps with health systems. More should be done to leverage existing international standards.
b. 13:30 – 15:00 CET: Session 3: Secondary use for research

1. Sharing data for research can be permitted through the explicit consent of the patient or through special research platforms (like FinData) or through access granted by research ethics Committees.
   - What is your experience of the different routes to making data available for research
   - In how far is consent useful?
   - do different legal bases and organisational approaches cause problems?
   - Could EU level action address any of these issues?
   - Have you experienced different rules depending on the legal nature of the researcher - e.g. the physician caring for the patient or someone working within the same healthcare provider setting, researcher in a publicly funded organisation such as a university of public research institute, a private sector researcher
   - Is research by a physician working in the same health care organisation as treats that patient treated differently?
   - Is there any difference in the way the pharmaceutical and medical technology industries are treated as compared to consumer electronics companies or insurers?
   - Would EU level guidance on this matter be useful?

We urge the EU to lift barriers on the cross-border flow of health data and harmonise health data-processing conditions across Europe.

Regulatory divergences exist as the GDPR allows Member States to maintain or introduce further conditions, including limitations, on the processing of genetic or health data. EU policy-makers should explore legislative actions to guarantee a harmonised framework of data-processing rules, including for the secondary use of health data. Tackling this fragmentation is critical to create a common European health data space.

About consent as the legal basis and legacy data issues

Consent can have downsides for medical research today primarily due to issues of legacy data. When a research proposal is generated, it may not be possible to reach back the patients for a number of reasons (patient death, lack of direct communication line with the patient, etc.). Some Member States (e.g. Germany) are very focused on consent for data processing. This hinders the secondary use of data especially in the health sector.

Consent plays an important role but is neither the only nor the default legal ground. It should hence not be emphasised as the primary legal basis for processing, nor should the other legal bases be interpreted and applied as exceptions or in an unreasonably narrow way. There a few promising developments in this respect. Ireland, for example, has adopted specialised regulations on health
research, which include a broad definition of what activities fall into that category, and which impose a range of safeguards on health data-processing, including prior approvals by research ethics committees and compulsory data protection training for researchers. Similarly, German law allows for the use of health data without consent for scientific research, following a balancing of interest test and subject to safeguards, such as encryption, training, and the appointment of a Data Protection Officer. In Belgium, the national law was updated to lift (subject to safeguards) certain rights of individuals in their personal data in order to better balance the interests of individuals with the specific needs of scientific research.

Yet, ultimately we need more action at national level to improve the framework for secondary use of health data to promote public health. Generally speaking, conditions on the processing of personal data for scientific research purposes are far too divergent across Member States. We urge more alignment. Harmonising best practices at EU level will benefit the European research community, especially in light of the upcoming Common European Health Data Space.

Importantly, as consent under GDPR should ideally be specific, there is a preference to rely on other legal grounds such as public or legitimate interest. This approach seems also to reflect the position of the European Data Protection Board (Opinion 3/2019).

More clarity and uniformity is nevertheless needed on the concept of legitimate interest. A good example is the Finnish Act on the secondary use of health data for research, where data requests are handled by a centralised data permit authority.

**A Code of Conduct as the way forward**

We stand for the creation of a Code of Conduct defining a model where “consent” (if required) would rather be an additional “ethical” safeguard than a legal basis for the processing. There could be different options to ensure patient control on how the data is used in such model. These aspects would be spelled out in the Code of Conduct. Examples of possible options are:

1. Each citizen should be allowed to provide a one-off permission to allow his/her data to be used for general health research governed by an ethical and security framework detailed in the Code of Conduct. This option could work in practice, but would entail limited possibilities to use legacy data.
2. Health data is allowed to be processed for health research governed by an ethical and security framework detailed in the Code of Conduct, provided the citizen does not use their right to opt-out / object to such processing. This option may also allow to use legacy data, under the conditions defined in the Code of Conduct.
About the legal nature of the researcher

Generally, the rules concerning any further use of health data for research purposes are currently fragmented and unclear, in particular for collaborative research activities. For example, healthcare providers may be hesitant to explore possibilities of sharing data with private companies. This is often due to legal uncertainty and lack of clear interpretations. In addition, private companies may struggle to see how they can contribute with data (e.g. data collected in clinical research) to government funded research such as public-private collaborative initiatives under IMI. A Code of Conduct may give additional certainty.

Since research is often done in a collaboration between public institutions and private companies, a Code of Conduct, or other legal instruments, should be applicable to publicly funded organisations as well as private companies. A Code of Conduct should also allow both private parties and public research institutes to share and use health data for research purposes, either separately or in collaboration, and under the conditions outlined in such a Code.

We also point out a Code of Conduct would help to address legal fragmentation when it comes to processing of data for scientific research. In some Member States, consent should be obtained and becomes the legal basis instead of the derogation for scientific research which is applied in other Member States. This is very challenging for businesses operating in these different Member States (Art. 89.2 of the GDPR).

Finally, a Code of Conduct could give guidance on what level of de-identification and anonymisation is appropriate under which circumstances.

2. What is your experience of patients/citizens being informed about data used for research?
   - Do you know of any measures that have been adopted to inform patients about the value of health data being used for research?
   - Is EU level action needed on this issue?

Trust is important. We believe there is a need to establish common models on how patients can be reasonably informed about how data is used for research.

Patients should indeed be made aware of how health data can drive innovation in health care, as well as of the governance and safeguards that would apply to any further use of health data for research purposes. Equally, they should be informed that research today often happens in a public-private collaboration. Without generally recognised governance models (like through a Code of Conduct), and interpretations that clearly enable the use of data for research
purposes, it may be difficult to gain the necessary trust to unlock data-driven innovation possibilities. The EU could step up efforts to earn patient trust, educate EU citizens and make them aware of the benefits that sharing their data can bring to their lives and health.

The concepts of ‘data donation’ or ‘data altruism’ could be further explored.

Data Saves Lives is an example of initiatives to leverage. It is a multi-stakeholder initiative aiming to raise wider patient and public awareness about the importance of health data. It helps to improve understanding of how data is used and establish a trusted environment for multi-stakeholder dialogue about responsible use and good practices across Europe.

3. Data used for research may be in many **different formats** and form many different sources
   - how well do you think issues of **data interoperability** are being addressed in your MS, have you experienced any issue with data interoperability between different data sources?
   - Would EU level action be helpful on this issue?

**About data interoperability issues**

The main challenge to the use of patient data are caused by the data being siloed in many different places. While technical interoperability challenges related to moving data between different EHRs are usually one of the most frequently cited causes of these data silos, there is also a range of other semantic and organizational barriers and blockers that we must address. This is key to capitalise on the full potential of applying modern technologies to patient health data.

Examples of data silos include data from a single patient scattered across different healthcare providers that have treated that patient, data developed in large clinical research datasets outside traditional provider relationships with patients and, increasingly, data developed by patients themselves as they leverage new technologies to collect their own data or record information about outcomes (Patient Reported Outcome Measures or PROMs, as this data is known). These datasets are often in different computer systems in unique technical formats, collected for different purposes and thus semantically divergent and nominally controlled by entities in different places in the healthcare continuum (often entities with potentially divergent interests).

At a foundational technical level, there have indeed been technical interoperability challenges to aggregating and leveraging the data of an individual patient.
About action at EU level

Market-driven, consensus-based standards are critical for data-driven healthcare and technologies. They allow us to overcome data interoperability obstacles and support effective data exchange. Healthcare developers are tasked with the challenge of bringing diverse datasets together and developing machine learning across those datasets.

We believe the best way to support developers working with health data is to offer tools that allow them to come together – for collaboration, creation, sharing, and building on each other’s work. Significant progress is being made on this front in the form of a new consensus-based global standard named the Fast Healthcare Interoperability Resources (referred to as FHIR and pronounced «fire»). This important standard describes data formats and an application programming interface (API) for exchanging electronic health records. Importantly, a range of large EMR vendors and others in the technical community, including all major cloud computing vendors, have embraced FHIR.

4. Do you find that the principles of FAIR data (findable, accessible, interoperable and re-usable) are being addressed in your Member State through any form of legislation or other concrete measures?
   - Would EU level action be helpful on this issue?

There needs to be a clear and coherent legal framework to encourage access to and sharing of healthcare data while protecting privacy of personal data. This includes:

- **Interoperability measures to support data linkage:**
  - Encourage the adoption of standards for healthcare data and open exchange formats for Electronic Health Records
  - Extend the European Health Digital Service Infrastructure (eHDSI) to facilitate health data exchange of medical images, laboratory results and discharge reports as announced in the European Commission’s Data Strategy, and seek to include full EHR later on.
  - Develop guidelines for open healthcare data exchange formats beyond EHRs, including research, clinical data, longitudinal data (full historic medical records), as well as data generated by wearable and implanted devices or apps.
  - Scale up existing Innovative Medicines Initiative (IMI) projects focused on the secondary use of data, such as EHDEN.

- **Regulatory sandboxing** to create federated networks of health research data centres to:
  - Foster the uptake of federated data models and facilitate interoperability and connectivity while respecting GDPR requirements. Such federated networks have
the potential to unlock the barriers to accessing healthcare data and, in turn, facilitate learning healthcare systems.

- **Invest in enabling digital infrastructure.** Critical infrastructures throughout the healthcare value chain need resources to meet Europe’s objective to achieve sustainable and high-quality healthcare. In particular, the EU should:
  - Support Member States’ efforts to establish robust infrastructure to access and share their health data while respecting citizens’ rights, sharing best practices, and building on successful examples from countries such as Finland (Findata) and Estonia (X-Road), and the recent Health Data Hub initiative supported by President Macron in France.
  - Ensure an adequate level of investment under the next Multiannual Financial Framework through spending programmes such as the Digital Europe Programme.
  - Promote the development of “hospitals of the future”: Hospitals could become digital innovation hubs making use of new technologies (such as AI) to improve the value and standards of care across the board.
  - Facilitate the provision of community-based care to reflect and incentivise new models of healthcare delivery.
  - Support patients to be treated remotely (e.g. telemedicine, polyclinics) through modernised regulatory and reimbursement models, as well as awareness and educational training.

- **Fund infrastructure to advance diagnostics** such as next-generation genome sequencing, building on initiatives like the European 1+ million genome project.

5. What is your experience of research platforms/governance structures to facilitate access to data for research?
   - Do you have experience of such systems?
   - Should such platforms be purely public, public-private-partnership or other structure?
   - Are national level governance structures appropriate for cross-border research?

**A strong governance structure is needed, e.g. Findata**

Federated data models that provide only aggregated research results to any central database and keep any personal data at the source (e.g. the hospital) can unlock the barriers to accessing healthcare data. This, in turn, would facilitate learning healthcare systems (such as IMI EHDEN).

6. Some countries have adopted systems to drive health data altruism to allow patients to share data for research.
   - Do you have experience of such systems?
   - Should such platforms be purely public, public-private-partnership or other structure?
   - Are national level governance structures appropriate for cross-border research?
The concepts of ‘data altruism’ could be further explored.

It is crucial that governance models (like those defined in a Code of Conduct) provide possibilities to create different types of structures. This is important considering how many research initiatives happen in public-private partnerships and other related schemes.

7. Could EU level action support such systems?
   - Could a code of conduct or other EU level measures on secondary use of data for research purpose at EU level be helpful, and if so, what should be their scope?
   - Is there a place for EU level infrastructure or platform to facilitate data sharing for planning and pharmacovigilance research?

There is legal fragmentation across the EU when it comes to the secondary use of data. EU guidelines or a Code of Conduct could indeed drive the necessary harmonisation and enable research for the benefit of patients. They would ensure necessary governance and the consistent application of ethical principles and appropriate safeguards.

c. 15:30 – 16:30 CET: Session 4: Secondary use for wider purposes

1. Health data are needed for the planning, management, administration and improvement of the health and care systems
   - What is your have experience of any special rules to allow data collected for care purposes to be used in this way?
   - Would EU level action on this issue be useful?

2. Regulators are looking at new sources of data to be used in the context of market approval of medical device and medicines, medical device monitoring and pharmacovigilance.
   - Do you feel health systems are ready to move to the next stage in using such data?
   - What issues have you experienced in this respect?
   - Would EU level action on this issue be useful?

No, the health systems are not currently ready. There are today differences on the interpretation of the legal basis of the processing as well as the recognition of what safeguards should be applied. Even if the GDPR provides possibilities to rely on legal grounds other than consent, the latter is in some Member States recognized as required.

For example, a research initiative that may be possible in one Member State and that relies on public/legitimate interest together with Article 9.2.j of the GDPR, may well not be possible in another country. That is because the latter country has consent-based requirements.

The current situation, with the level of fragmentation that exists, also makes it difficult for healthcare companies to further use data for research purposes. It also provides limitations and
challenges for these companies to, say, share in important government-funded research initiatives the data they collected in clinical research. IMI are one such example.

In general, it is important to get clarity on the possibility to rely on public or legitimate interest coupled with Article 9.2.j of the GDPR. We also need clarity on the associated safeguards to be applied. Together with that, there is a need to develop ethical principles in the treatment of personal healthcare data. It is crucial to have legal certainty for the sake of consistency and to unlock data use potential.

Appropriate safeguards may include:

- Scientific oversight intended to ensure the validity of research projects
- Measures of de-identification or pseudonymization
- Security measures
- Good Clinical Practice (GCP) standards
- Contractual measures prohibiting attempts to re-identify
- Data minimisation
- Data protection policies in place (and overseen) in the organisations processing the data, including Data Privacy Impact Assessments (DPIAs)
- Professional standards (such as secrecy obligations)

A Code of Conduct could offer a few potential solutions to provide increased certainty and enable the use of new sources for research purposes. These include:

1) Recognize the possibility to use a “relative” anonymization model. This would provide traceability back to the source records without providing a risk for subject identification by the parties involved in the specific context. Policy and contractual requirements, as well as security measures applied, would all be considered. Defining necessary standards and required governance are key to enable this “relative” anonymization model. Its benefits would lie in enabling research by facilitating different data-sharing settings: from institutions to researchers, between pharmaceutical companies (e.g. to limit the need for a placebo / standard-of-care arm in a clinical trial) as well as from pharmaceutical companies to government-funded research initiatives.

2) The possibility of an “opt-out” model to apply whenever relative anonymization may not satisfy the needs. While guaranteeing limited risks to individuals thanks to high levels of governance and standards, this option would make possible for individuals to request their data not be used. This model is particularly fit for research fields where the nature of activities conducted gives a higher-risk of re-identification than usual, and where further de-identification may impact on the ability to conduct the research. Examples in this respect are rare diseases, genetic research and research for personalised medicines.

3) The possibility, alternative to n.2, of an “opt-in” model where a patient may “opt-in” to take part in health-related research governed by a dynamic framework, that is to say, a framework that may change over time due to new research areas identified. The downside of this model lies in being unsuitable to any use of “legacy data”. Even in this model, it may
be difficult to rely on consent as the legal basis, as it may not meet one key criteria for a valid consent under GDPR, i.e. that of consent to be “specific”.

For all these scenarios, there would likely be a need to be able to rely on public interest or legitimate interest coupled with Article 9.2.j of the GDPR. This would allow that the necessary evidence required by health authorities (depending on the nature of the research) is retained even in case of opt-outs / consent withdrawals.

3. Health data are also an important aspect of developing systems for protection against serious cross-border threats to health
   - Have you experienced any difficulties in data being used in this way?
   - Would EU level action on this issue be useful?

The GDPR provides for a public health exception to the authority to process personal data concerning health. In such a case, informed consent by the data subject to the exchange of their personal (health) data with one or more Member States is not necessary, and it is up to the individual Member State to carefully review the extent to which the protection of individual rights is outweighed by the necessity to protect the common good. However, this framework has created considerable hurdles for companies operating cross-border research, led to fragmentation and brought additional cost for compliance. Importantly, the most costly impact is that potential benefits for diagnosis, treatment and care are delayed or put out of reach. For all these scenarios, also in light of COVID-19, it would be beneficial for all actors to have a more supranational EU approach to regulate risks of “serious cross-border threats to health” such as pandemic disease outbreaks, including for research purposes.

4. Health data to be used for wider public health research may be in many different formats
   - How well do you think issues of data interoperability are being addressed in your MS?
   - Are the principles of FAIR (findable, accessible, interoperable and re-usable) data being addressed in your MS through any form of legislation of other rules?

5. Is EU level action needed to address any of the issues raised?
   - Could a code of conduct on secondary use of data for wider public health research purpose at EU level be helpful?
   - Is there a place for EU level infrastructure or platform to facilitate data sharing for planning and pharmacovigilance research?

A Code of Conduct can hopefully provide clarity on the boundaries and conditions for the use of health data as well as define safeguards to apply. This could provide further possibilities to use health data for research purposes and provide the legal certainty needed.